# Deaf and Hard of Hearing program

#### What is the Deaf and Hard of Hearing program?

This is a special service for people who have hearing difficulties.

You can access speech pathologists and Auslan interpreters.

#### A speech pathologist can

- check your hearing aids
- get your hearing checked
- loan you a device to help you hear
- loan you a telephone or headphones to make it easier to hear

### Auslan interpreting service (Australian sign language)

ask staff to book an Auslan interpreter if you need one

# Tips for family and friends

- speak slowly
- speak loudly and clearly
- do not shout
- make sure hearing aids are turned on

- make sure there is light on your face
  use face, hands and body to communicate
- check that the person with a hearing difficulty has understood

## How can I access the Deaf and Hard of Hearing program?

ask the nurse to contact us

#### **Useful websites**

www.svhm.org.au (find us under 'for patients' or enter 'deaf and hard of hearing' into the search field at the top of the website)

Talk to your speech pathologist for more information.

Your speech pathologist is: